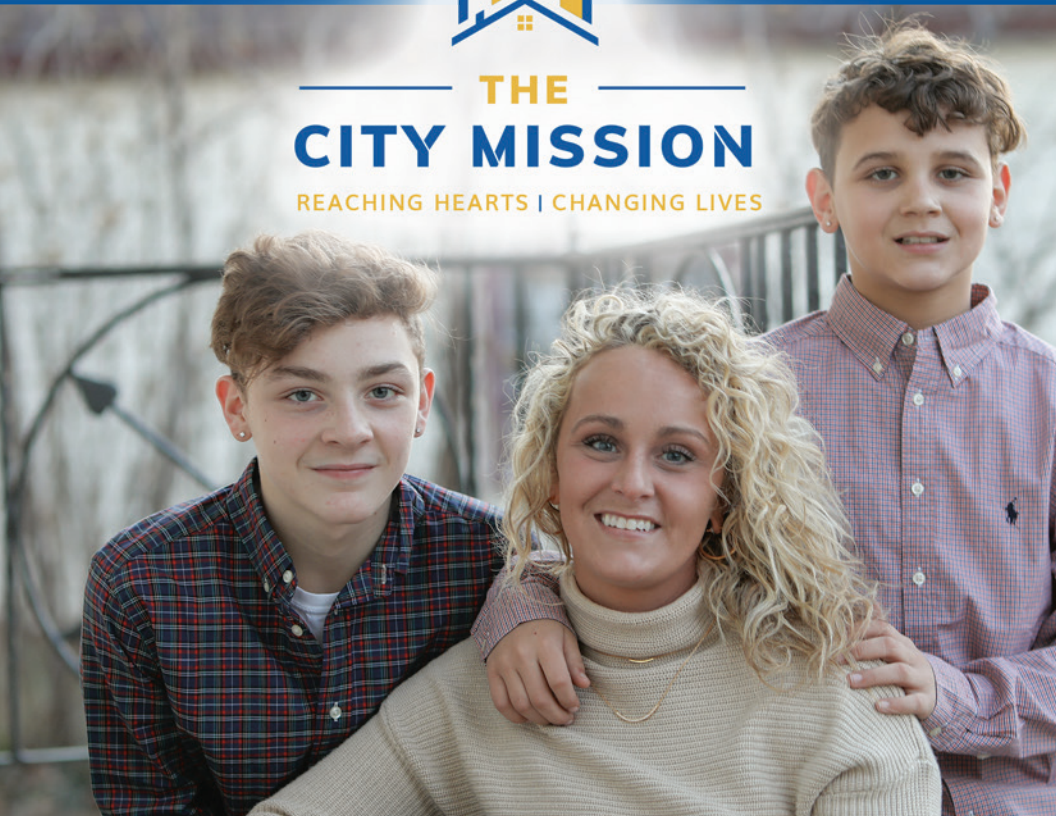




THE
CITY MISSION

REACHING HEARTS | CHANGING LIVES



What We Do

Since 1910, The City Mission has been providing help and hope to Cleveland's hurting and homeless. For over a century, our work has begun with meeting the basic human needs of food, shelter, and clothing. But through the commitment of many faithful friends, we are able to give so much more.

By providing families and individuals with practical **help** so that they feel safe and secure, engaging them in meaningful classes and casework so that they can discover a restored **heart**, and empowering them with the skills and resources they need to find a sustainable **home**, we are seeing lives completely transformed.

As we continue to adapt to the changing needs of the community, we are constantly developing effective programs that are tailored to the specific hopes and goals of each person who comes through our doors.

Find the latest information and exciting news from our programs on our website and social media platforms:

www.thecitymission.org



@thecitymission

The City Mission is a 501(c)(3) and funded entirely through the generosity of private donations. Over the past several years, 89-91% of giving has provided directly for client care.



www.thecitymission.org



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Mission

Providing help and hope to all people through the transforming power of God's love.

Vision

The City Mission, known for faithfully proclaiming the gospel of Jesus Christ, will be a catalyst for positive change in Cleveland resulting in the radical transformation of individuals and communities for generations to come.

Core Values

Directed by the Bible - Dedicated to Transformation
Bound by Integrity - Inspired by Responsibility
Energized by Collaboration - Strengthened by Commitment



Goal: To meet immediate needs; for clients to know they are safe and secure.

Summary: Help is where we begin. Whether escaping domestic violence, addictions, or freezing temperatures, every individual in crisis requires safety, food, shelter, and clothing.

Services Offered:

- Essentials: Food, Shelter, Clothing, Hygiene Products
- 24-Hour Security
- Limited Beds for Short-Term Emergency Stays
- Introductory Support Groups
- Assignment to Personal Caseworker
- Professional, Onsite Childcare & Tutoring at Laura's Home
- Engaging Activities for Children of All Ages
- Introduction to Long-Term Program Requirements

Space at both Laura's Home Women's Crisis Center and Crossroads Men's Crisis Center is often filled to capacity. It is recommended that single-mother families and individuals seeking shelter at either program call ahead to inquire about bed availability. Contact information can be found on the back of this booklet.



Goal: To heal and renew hope; to take steps toward becoming self-sufficient.

Summary: Heart is where we begin the difficult process of restoration. Whether overcoming trauma, facing past mistakes, or planning for a better future, we set individualized plans and goals with every client so that they can own their better future.

Services Offered:

- Personalized Plans & Goals Set with the Assistance of Caseworker
- Resource Center with Instructor, Tutors, & Computer Lab
- Support Groups & Group Therapy
- Parenting and Life Skills Classes
- In-Depth Care for Children with Developmental Delays
- Spiritual Formation Classes & Groups
- Work Preparation through Onsite Service
- Certifications in ServSafe, CPR, etc.
- Connection to Available Local & National Resources: Housing, Medical, Vocational, Legal, Educational, Counseling, Churches, & More with the Goal of Access to Long-Term Support After The City Mission





Goal: To move into self-sufficiency; to reach goals and become a healthy contributor to one's community.

Summary: Home is the ultimate hope for every person who seeks refuge at The City Mission. Whether seeking a physical house, a relational community, or a sense of purpose, we empower clients with the catalysts they need to transition into self-sustainable lives.

Services Offered:

- Connections to Housing & Employment Resources
- Resume Coaching & Mock Interview Practice
- Independent Home Management Training
- Continued Work Prep through Onsite Service Assignments
- Opportunities for Reunification with Formerly Strained Relationships
- Opportunities for Financial Planning & Savings
- Banfield Transitional Program for Men
- New Horizons Homeownership Program for Women

Home looks different for every individual who begins and completes our Laura's Home or Crossroads programs. Our goal is to empower individuals and families to a self-sustainable position, so that in times of plenty and in times of difficulty, they are well-equipped to cope, contribute, and thrive.





New Horizons

Goal: To bring a mother and her children from homeless, to housed, to homeownership; to break the cycle of generational poverty.

Summary: The biggest challenge single mothers with children face as they graduate Laura's Home is finding adequate, safe, sustainable housing. New Horizons meets this need by rebuilding neighborhoods and by breaking generational poverty through homeownership.

How it Works:

- A Laura's Home client with children who meets specific requirements is selected to begin program
- New Horizons purchases blighted home from Cuyahoga Land Bank
- Renovation costs and volunteers are provided by a local group, business, or individual for total remodel of the home
- Mother prepares for homeownership with specialized casework and financial planning classes
- Family moves into home at completion of renovations and homeownership training; continues working with caseworker
- New Horizons transfers deed of home to mother after ~24 months of proven family, employment, and home care management

*Want to learn more about how to get involved with New Horizons?
Email Ashley Field, Community Development Coordinator,
at afield@thecitymission.org.*



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Administrative Offices & Crossroads Men's Crisis Center

5310 Carnegie Ave. | Cleveland, Ohio 44103 | (216) 431- 3510

Laura's Home Women's Crisis Center

18120 Puritas Ave. | Cleveland, Ohio, 44135 | (216) 472-5500

www.thecitymission.org