

Building Community Together



**2021
ANNUAL
REPORT**



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For every house is built by someone,
but God is the builder of everything.

HEBREWS 3:4





FROM THE CEO

BUILDING COMMUNITY TOGETHER

Dear Friend,

If 2020 was a year that kept many of us apart, 2021 was a year that brought us back together ... our families and friends, our workplaces, and our community. That was definitely the case here at The City Mission. It was a blessing to welcome volunteers back under our roof, to reopen our warehouse, and to reinstate programs put on hold during the pandemic.

Of course, our doors had always remained open to our neighbors in crisis. And your support sustained them throughout this past year of recovery. Thank you!

There were also a number of positive changes here at The City Mission in 2021. With your help, we raised all the funds needed for our Here I Stand capital campaign, broke ground on an addition to the Laura's Home Women's Crisis Center, and began renovations and updates to both Laura's Home and the Crossroads Men's Crisis Center.

But you don't give to The City Mission to renovate buildings. You give so lives can be restored. All those external improvements are just that: external. The real work takes place inside the hearts, minds, and souls of our residents as they are encouraged to take responsibility for their recovery. Every life restored makes our city stronger and builds a stable, successful community.

You helped restore many lives with your support and prayers this past year. Our residents are very grateful to you, and so are all of us who serve them in Jesus's name.

In Christ,

For we are co-workers in God's service; you are God's field, God's building.

1 CORINTHIANS 3:9

LAURA'S HOME

"I WANT TO BE AN EXAMPLE FOR MY KIDS."

You can build a house with wood, drywall, and nails, but it takes more than materials and labor to make it a home. Thanks to your support for Laura's Home and the New Horizons Program, Bianca and her children have a home where they can grow in faith and love for many years to come.

Bianca remembers a time not too long ago when she was grateful simply to have a place for her family to lay their heads at night. She had been evicted from her home and couldn't rely on family to help her indefinitely. "I didn't want to be a bother," she says. "I had to learn to be on my own." Looking for long-term solutions, she found Laura's Home and learned about the New Horizons Program, which places single mothers on a track to home ownership.

At Laura's Home, Bianca demonstrated the drive and motivation needed to break the cycle of poverty. She prayed that

she would be considered for New Horizons. Her perseverance paid off. On learning that a house was available for her, she says, "I was so excited! That's when I realized God was my provider. I praised Him for His blessings."

The New Horizons house, acquired from a community partner and renovated by volunteers, gave Bianca's family the safety, security, and stability they needed to move forward. "I want to be an example for my kids," Bianca says. "I want to show them when life gets hard, you have to pick yourself up. You have to become something."

Two years after coming to Laura's Home and one year after moving into her own home, Bianca is showing her children what it takes to succeed. She is working toward becoming a medical lab technician and eventually, a physician's assistant. She is debt-free. And she is a homeowner.

*By wisdom a house is built,
and through understanding it is established...*

PROVERBS 24:3



CROSSROADS

"I'M NOT TRYING TO DO IT ALL MYSELF."

The son of an evangelist and a preacher, Anthony started life on a straight and narrow path, but he strayed from it after graduating high school. "I hung out with people I shouldn't have, and I started dabbling in drugs and alcohol. I left the church for a while."

Anthony found his way back, operating a successful barbershop and setting a good example for his five children. However, the pandemic shut his business down and Anthony lost everything ... including his sobriety.

Homeless, without hope, Anthony came to Crossroads Men's Crisis Center. His individualized program helped him identify the root causes of his addiction. Now on medication to treat his depression and PTSD, Anthony is in good health physically, mentally, and spiritually.

"I feel like the Lord is answering me because I'm not trying to do it all myself," says Anthony. "I entered

more deeply into the Word, and the Word is what leads me. I pray for discernment and understanding, that He would show me His will."

Anthony believes God's will for him in the immediate future is to remain focused on his recovery, repair his relationship with his family, and return to his profession as a barber. Looking ahead, he hopes to launch a new career as a drug counselor. "I'd like to teach people what I've learned. Who could better help you with a problem than someone who's had one himself?"

Without your support for The City Mission, Anthony might never have received the practical and compassionate help he needed. He tells you, "The City Mission greeted me with open arms. They were never judgmental. They believed in me when I didn't believe in myself. I want to thank everybody involved, all the agencies outside this place and those who give. I'm very appreciative."

My grace is sufficient for you, for my power is made perfect in weakness.

2 CORINTHIANS 12:9



VOLUNTEERS

GRACEFULLY ADAPTING TO TODAY'S CHALLENGES

Volunteers have always been vital to the work we do. As we prepare for our 112th year of serving those in Cleveland who need us most, we know it is impossible without compassionate members of our community coming alongside us as volunteers. Certainly, that has been proven once again during 2021.

Throughout the year, our volunteers gracefully adapted with us to many new challenges as we continually worked to ensure the health and safety of our residents, staff, and volunteers. We are grateful for the impact that they have made, especially in this tumultuous time.

In the middle of the chaos of COVID-19 and the construction on our campuses, we were able to celebrate Back to School at Cuyahoga Valley Church and Christmas at Grace Church in Middleburg Heights.

Out of this necessity we found a great opportunity to see church partners working together and to connect with new volunteers from the communities near these churches.

We also introduced Virtual Volunteer 101, which is making it easier than ever to become a volunteer. If you're interested in volunteering, we'd love to have you visit www.thecitymission.org/volunteer or use this QR code to learn more.



As our many construction areas are finished up throughout 2022, we'll especially be looking for painting groups!

*May the Lord now show you kindness and faithfulness,
and I too will show you the same favor because you have done this.*

2 SAMUEL 2:6



CAPITAL CAMPAIGN

HERE I STAND REACHES ITS GOAL

In response to Cleveland's growing and changing hardships, The City Mission launched "Here I Stand," its \$5.85M capital campaign to support building reconfigurations at Crossroads Men's Crisis Center as well as renovations and an addition to Laura's Home Women's Crisis Center. In September of 2021, The City Mission reached its capital campaign goal, and hosted an exciting groundbreaking ceremony at Laura's Home on October 1, featuring keynote speaker Eric Gordon, CEO of the Cleveland Metropolitan School District.

Renovations at both Crossroads and Laura's Home will significantly improve the overall experience for residents, staff, and community partners. Updates at Crossroads will include the creation of caseworker offices, an expanded

Resource Center, extra dorm space, and the addition of private rooms to accommodate residents with special circumstances. In addition, Crossroads spaces will receive significant cosmetic upgrades, including paint, new floors and ceilings, renovated restrooms, and an updated security booth.

These building renovations will provide excellent spaces for the men at Crossroads to continue working toward lives of stability. The new Resource Center will include a new computer lab, spaces for interview opportunities, and areas for virtual and interactive learning. The creation of two caseworker offices will offer more space for programming to occur and will support socially distanced learning in the future. The addition

Please keep reading on page 14 →

*It will be a shelter and shade from the heat of the day,
and a refuge and hiding place from the storm and rain.*

ISAIAH 4:6



CAPITAL CAMPAIGN, continued

of a fourth dormitory and restroom will also ensure that residents are able to maintain adequate space in living quarters.

Residents at Laura's Home will experience their own expanded Resource Center, as well as dedicated classroom space for adult learning, increased office spaces for community partners, and overflow sleeping space, including attached showers and storage to accommodate emergency housing in times of critically cold weather. In addition to building renovations, The City Mission will construct a new 10,000 square-foot addition dedicated to youth program space and staff offices.

Rather than reworking current spaces to fit critical needs, children at Laura's Home will enjoy spaces that are created specifically for them. Spaces in the addition will include open areas, restrooms near learning spaces, and a safe, new playground on-site. The new youth building will support social/emotional learning with clean, calming spaces, designed with neurodiverse children in mind.

Capital improvements are estimated to be completed by Fall of 2022.

I also told them about the gracious hand of my God on me and what the king had said to me. They replied, "Let us start rebuilding." So they began this good work.

NEHEMIAH 2:18





YOUR

IMPACT

1,078 INDIVIDUALS
SERVED



330
Men

337
Women



411
Children

58,826
TOTAL NIGHTS OF SHELTER



41,774
Women & Children



17,052
Men

106,373
TOTAL MEALS



72,764
Women & Children



33,609
Men

149
PEOPLE WHO FOUND
EMPLOYMENT/INCOME



22
Men

127
Women



139 PEOPLE WHO
FOUND
HOUSING



67
Men

72
Women



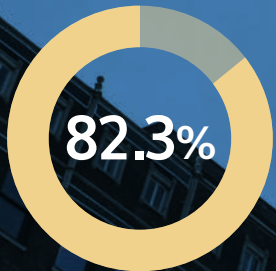


FINANCIAL REPORT

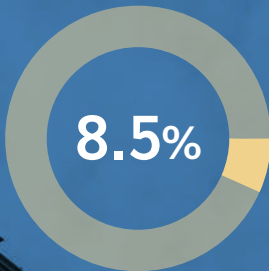


OUR ANNUAL
INCOME 2020-21

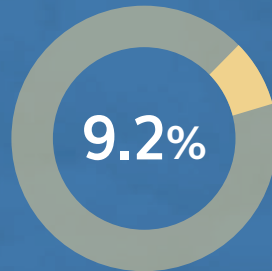
\$10,525,237



PRIVATE SUPPORT

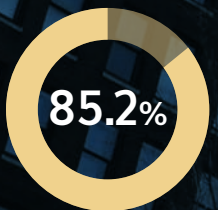


FOUNDATIONS

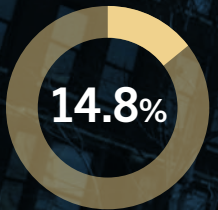


OTHER

HOW YOUR GIFTS ARE USED



PROGRAMS



DEVELOPMENT &
ADMINISTRATION



41.5% Laura's Home

37.5% Crossroads

6.2% New Horizons

A complete audited statement
is available upon request.

2,315 VOLUNTEERS



9,572

VOLUNTEER HOURS

VALUED AT

\$214,707



121

FIRST TIME
VOLUNTEERS



COVID IMPACT

To ensure the safety of volunteers, clients, and staff all volunteer activity was stopped in March, with only limited opportunities opening again.

As a result, volunteer activity was reduced to roughly half its expected amount.

MISSION STATEMENT

Providing help and hope to all people through the transforming power of God's love.

CORE VALUES

- We are called to serve Christ and others
- We believe God transforms lives
- We commit to steward well
- We succeed by working together
- We care for every person knowing all are made in the image of God

OUR BOARD

TRUSTEES

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Sandy Chochola and
Emmett Robinson,
Co-Vice Presidents
Todd Baumgartner,
Secretary
John Zaller, Treasurer

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Turan Strange
*deceased

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**THE
CITY MISSION**

REACHING HEARTS | CHANGING LIVES



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