LETTER FROM THE CHIEF EXECUTIVE OFFICER

Building Momentum

Dear Friend,

I believe 2024 will be a wonderful year for the men, women, and children served by The City Mission. That’s because we’re building on the many blessings of 2023, including the groundbreaking for our Rothstein Village Transitional Housing for Families.

When the first families from Laura’s Home move into these safe, affordable homes later this year, it will absolutely change their lives. These women and children will continue to enjoy the resources you provide through Laura’s Home and Pathways, giving them a firm foundation for independent living later.

In the same way, you help men in Crossroads qualify for better-paying jobs that will benefit them and their families. They’ll leave here with confidence, skills, and faith, making them a real asset to our greater Cleveland community.

When you give our residents a solid footing this year, you give them greater stability in the years ahead. You also give a head start to their sons and daughters, breaking the cycle of poverty and underemployment in their families and our community.

Thank you so much for your support. I’m grateful that I can count on your help to keep the momentum going. And I can hardly wait for next year’s Impact Report, so you can see all the fruits of your compassion.

In Christ,

Linda Uveges
CHIEF EXECUTIVE OFFICER

Truly he is my rock and my salvation; he is my fortress, I will never be shaken.

PSALMS 62:2

Your Impact

991 INDIVIDUALS SERVED

<table>
<thead>
<tr>
<th>Men</th>
<th>Women</th>
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<tbody>
<tr>
<td>471</td>
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</table>

73,581 TOTAL NIGHTS OF SHELTER

134,055 TOTAL MEALS

282 RESIDENTS FOUND STABLE EMPLOYMENT/INCOME

123 RESIDENTS ACQUIRED STABLE HOUSING

Financial Report

Our Annual Income 2022-23

$10,929,500

Volunteer Hours Valued At

$344,414

Your Gifts Are Used

<table>
<thead>
<tr>
<th>Program</th>
<th>Development &amp; Administration</th>
<th>Other</th>
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<tbody>
<tr>
<td>42.9%</td>
<td>15.4%</td>
<td>3.4%</td>
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Building Momentum

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271 Women
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73,581 TOTAL NIGHTS OF SHELTER
42,953 Women & Children
30,628 Men

134,055 TOTAL MEALS
67,713 Women & Children
66,342 Men

282 RESIDENTS FOUND STABLE EMPLOYMENT/INCOME
213 Women
69 Men

123 RESIDENTS ACQUIRED STABLE HOUSING
101 Women
22 Men

Financial Report

OUR ANNUAL INCOME 2022–23
$10,929,500

15,355 VOLUNTEER HOURS VALUED AT $344,414

84.5% PROGRAM
15.4% DEVELOPMENT & ADMINISTRATION
3.4% OTHER

86.4% PRIVATE SUPPORT
3.4% FOUNDATIONS
10.2% OTHER

HOW YOUR GIFTS ARE USED

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OUR BOARD
Trustees
Theodore A. Wagner
Board Chair
Sandy Chochola
Board Vice-Chair
Emmett Robinson
Board Co-Vice-Chair
Todd Baumgartner
Board Secretary
Thomas Okray
Board Treasurer
Jacqueline Bailey, Ph.D.
Bill Bostic
Danell Bell
Ben F. Brandenburg
Tom Demitrack
Christine Elliott, Ph.D.
Roberta Lane, Ph.D.
Sara Lehne
Kevin Shaw Nelson
Rev. Stephen Owens
Joan Thesing
Tom Tompkins, Jr.
Emeritus Members
Rev. Harry Barlow
William R. Barrett, Jr.
Joseph A. Campanella
Taran Grange

IMPACT REPORT 2023

Building Momentum

REACHING HEARTS | CHANGING LIVES

PSALMS 62:2

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Linda Uveges
CHIEF EXECUTIVE OFFICER

HIS HANDS

A PUBLICATION OF THE CITY MISSION // CLEVELAND, OHIO
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Christine Elker
Lori Lane
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LETTER FROM THE CHIEF EXECUTIVE OFFICER

Building Momentum
**Transitional Housing**

“**This is the next step towards stability to break the cycle of poverty one family at a time.**”

When a mother and her children come to Laura’s Home, they are just beginning on a road to a better life — that’s all any parent wants for their children. But that’s been increasingly harder for single mothers in Cleveland to achieve, especially with rising costs of food and rent. When children are forced to move from one relative’s home to another, or even sleep in the backyard of a car, it is virtually impossible for them to keep up with their schoolwork, much less get ahead. Without stability and a good education, these children one more likely to continue living in poverty as adults.

For 10 years, New Horizons has equipped single mothers with the skills to secure and maintain steady employment, improve their financial stability, and become homeowners — here and class. This stability with a permanent home for their children has a lasting impact.

“**I just wanted to give my kids a better life.**”

And we couldn’t do it without you — thank you! After 114 years, we are still in the business of transforming lives. We’re still doing the work.”

**New Horizons**

“**I just wanted to give my kids a better life.**”

“One of the critical needs for single mothers to access to safe, affordable housing for women and children. During their stay, they will continue to have access to the supportive services you help provide at Laura’s Home.

The family just celebrated their first Christmas in a home of their own. “It’s a miracle,” she says. “It’s been three years since we had a home. All the bad we had experienced, this just washes it away, and today there are only tears of joy. I now want to pay it forward and help others.”

Leslie now works full-time as a community health worker, and she and her boys are excited about their new home. “She’s worked so hard and she deserves this. Now we’ll be together just like a real family,” shares her son, Jordan.

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**Crossroads**

“**When residents leave the Mission, I want them to have a career.**”

“When a man comes to Crossroads Men’s Crisis Center, the first order of business is moving him out of crisis mode. The second is restoring his place in the community. An important factor in this process is preparing him for suitable, sustainable employment. This includes offering classes on workforce readiness, GED prep, computer skills, resume writing, and more.”

To date, 78 men have completed the Workforce Development Program. At least 60 percent have obtained gainful employment after graduating. “It helps the community,” Abdul says, “because they have livable wages and can pay for their own housing.”

Your support for The City Mission is crucial to the professional success of our program graduates. Asked how donors can get more involved, Abdul suggested, “Come out to the Mission and see what we do here. You read about their stories in black and white, but you need to come, take a tour, and see what your money is invested in. After 114 years, we are still in the business of transforming lives. We’re still doing the work.”

And we couldn’t do it without you — thank you!

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If you would like more information about the Rothstein Village Transitional Housing for Families, please contact Linda Uveges, Chief Executive Officer, at lunges@thecitymission.org or (216) 335-3510 ext. 247. Or visit the website to visit www.thecitymission.org/Transitional-Housing.
Transitional Housing

“This is the next step towards stability to break the cycle of poverty one family at a time.”

When a mother and her children come to Laura’s Home, they begin a journey toward a stable, self-sufficient life. Escaping homelessness is as slow as months of healing, learning, and planning. But what comes next? Too often, the women at Laura’s Home have had limited options for moving into safe, affordable housing. However, that is changing!

On November 16, 2023, we broke ground on the Rothstein Village Transitional Housing for Families. This exciting new venture will give 16 families the opportunity to increase their annual income and save money before moving into independent housing. During their stay, they will continue to have access to the supportive services you help provide at Laura’s Home.

The only housing of its kind in Cleveland, this may provide at Laura’s Home.

The family just celebrated their first Christmas in a home of their own.

The City Mission is responding to the critical need for single mothers to have access to safe, affordable housing through our transitional housing initiative and need a bridge to the next step towards stability to break the cycle of poverty one family at a time,“ says Linda Uveges, CEO.

Dr. Fred and Jackie Rothstein generously gifted $1.5 million for the project. Jackie tells us, “We love our community, we love the people at Cleveland, and the suffering here is immense. We’re happy that we can be part of changing it for a few people.”

Thanks to an incredible outpouring of support, we had our most successful Giving Tuesday ever with $145,000 raised for Cleveland’s first transitional housing for women and children.

Completion of the Rothstein Village Transitional Housing for Families is expected in December 2024.

New Horizons

“I just wanted to give my kids a better life.”

A better life — that’s all any parent wants for their children. But that’s been incredibly harder for single mothers in Cleveland to achieve, especially with rising costs of food and rent. When children are forced to move from one relative’s home to another, or even sleep in the backseat of a car, it is virtually impossible for them to keep up with their schoolwork, much less get ahead. Without stability and a good education, these children are more likely to continue living in poverty as adults.

For 10 years, New Horizons has equipped single mothers with the skills to secure and maintain steady employment, improve their financial stability, and become homeowners — free and clear. This stability with a permanent home for their children has a lasting impact.

Lalea, a single mother of three boys, lost her support system when her father passed away and had nowhere to go. “When I came to Laura’s Home all I wanted was a support system and to give my kids a better life. God answered my prayer and today we have so much more,” shared Lalea the day she moved her New Horizons home.

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Transitional Housing

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W hen a mother and her children come to Laura’s Home, they enter into an experience which they have not encountered before. The women learn to navigate their new environment, building trust in themselves and their ability to provide for their families. The children are given the opportunity to learn new skills, experience the comforts of home, and begin to form healthy relationships.

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The only housing of its kind in Cleveland, this may provide at Laura’s Home.

During the 2021–2022 school year, the rate of absenteeism for these children is troubling, as it is followed by months of healing, learning, and growth. When children are forced to move from one relative’s home to another, or even sleep in the backseat of a car, it’s virtually impossible for them to keep up with their schoolwork, much less get ahead. Without stability and a good education, these children are more likely to continue living in poverty as adults.

For 10 years, New Horizons has equipped single mothers with the skills to secure and maintain steady employment, improve their financial stability, and become home owners — free and clear. This stability with a permanent home for their children has a lasting impact.

Lakia, a single mother of three boys, lost her support system when her father passed away and had nowhere to go. “When I came to Laura’s Home all I wanted was a support system and to give my kids a better life. God answered my prayer and today we have so much more,” shared Lakia the day she moved into her New Horizons home.

The family just celebrated their fourth Christmas in a home of their own. “I have no words,” says Lakia. “It’s been three years since we had a home. All the bad we had experienced, this just washes it away, and today there are only tears of joy. Now I want to pay it forward and help others.”

Lakia now works full-time as a community health worker, and she and her boys are excited about Christmas in a home of their own.

“Compato,” explains, “We want to equip men with more information than they had when they came in here. Without the Mission, I want them to have a career.”

On October 4, 2023, 37 Crossroads residents attended a Career Expo held at Cuyahoga Community College (Tri-C). It was a resounding success with attendees and representatives from various local businesses.

“We know manufacturing is the biggest thing here in Ohio,” says Abdul. “But we also look into supply chain logistics, CDL drivers, welding, electricians. There’s also the Cleveland Clinic and other hospitals — you don’t have to be a doctor or a nurse to get a job there.”

By the end of the school year, Crossroads residents are preparing for their next steps, whether that be entering the military, finding employment, or continuing their education.

Abdul Dollar, Crossroads Program Manager, explains, “We want to equip men with more information than they had when they came in here. Without the Mission, I want them to have a career.”

To date, 78 men have completed the Workforce Development Program. At least 60 percent have obtained gainful employment after graduating. “It helps the community,” Abdul says, “because they have livable wages and can pay for their own housing.”

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